

Exhibit 3 Resolution Boundary Area Disputes CenturyLink

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December 20, 2013

VIA ELECTRONIC MAIL

Mr. Jeffery Glover
Vice President, Regulatory Operations
100 CenturyLink Drive
Monroe, Louisiana 71203
jeff.glover@centurylink.com

Dear Jeff,

Our firm represents Fidelity Telephone Company for Missouri regulatory matters, and Fidelity has asked me to contact you with regard to CenturyLink's Missouri study area boundary maps recently filed with the Federal Communications Commission (FCC). Fidelity has reviewed the boundaries of the maps submitted by CenturyLink, and there appear to be a few instances where CenturyLink's boundary maps overlap Fidelity's local exchange service area boundaries. A map showing the overlaps is attached.

Specifically, CenturyTel's maps associated with the following CenturyTel study areas and exchanges appear to encroach upon Fidelity's authorized service area:

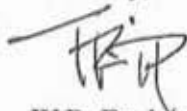
CenturyTel-MO-Belle (Hermann)
CenturyTel-MO-SW (Mount Sterling, Bland, Cuba, and Bourbon)

Fidelity has also reviewed the exchange boundary maps approved by and on file with the Missouri Public Service Commission for both Fidelity and CenturyTel, and they support Fidelity's belief that the CenturyLink study area maps filed with the FCC overlap Fidelity's service territory. Copies of MoPSC exchange boundary maps are attached.

Pursuant to the FCC's order establishing procedures to resolve mapping inconsistencies, Fidelity requests that CenturyLink review these study area boundaries as soon as possible. If CenturyLink agrees that the boundary maps overlap into Fidelity's authorized exchange service areas, then Fidelity requests that CenturyLink resubmit and recertify the boundaries by the FCC's January 13, 2014 deadline.

If you have any comment or questions or would like to schedule a call to discuss this matter, please contact me at your convenience.

Sincerely,

A handwritten signature in black ink, appearing to read 'WRE', with a stylized flourish extending from the end.

W.R. England, III

WRE/da

Attachments

- Boundary Overlap Map
- Fidelity Exchange Boundary Maps
- CenturyTel Exchange Boundary Maps

cc: Carla Cooper (Fidelity)
Doug Galloway (CenturyLink/Missouri)
Becky Kilpatrick (CenturyLink/Missouri)

Carla Cooper

From: Trip England <trip@brydonlaw.com>
Sent: Monday, January 06, 2014 11:12 AM
To: Flurer, Gerry F
Cc: Glover, Jeff S; Carla Cooper
Subject: RE: Boundary Map Overlap

Gerry, will you be able to copy me and Carla Cooper (see email address above) when you make your revised boundary filing with the FCC? Thanks, Trip

From: Flurer, Gerry F [<mailto:Gerald.F.Flurer@centurylink.com>]
Sent: Friday, January 03, 2014 4:19 PM
To: Trip England
Cc: Glover, Jeff S
Subject: RE: Boundary Map Overlap

Trip: Just wanted to let you know that I did a quick review of our boundaries with Fidelity and I plan to revise our boundaries to mirror the Fidelity boundaries. I will re-submit our GIS data to the FCC next week. (The package you provided was very helpful in quickly reviewing the issues.) Call if you have questions. Thanks.

Gerry Flurer

Regulatory Manager

5454 W. 110th Street, Overland Park, KS 66211

Mailstop: DF154L 0502-5036

tel: 913.345.6413 fax: 913.971.2130

email: gerald.f.flurer@centurylink.com



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From: Glover, Jeff S
Sent: Friday, January 03, 2014 2:07 PM
To: Flurer, Gerry F
Subject: FW: Boundary Map Overlap

FYI

Jeff Glover

Vice President, Regulatory Operations

100 CenturyLink Drive, Monroe, LA 71203

Mailstop: 1 North

tel: 318.388.9648 cell: 318.366.8866 fax: 318.388.9072

jeff.glover@centurylink.com



CenturyLink®

From: Trip England [<mailto:>]

Sent: Friday, December 20, 2013 12:09 PM

To: Glover, Jeff S

Cc: Carla Cooper; Galloway, Doug W; Kilpatrick, Becky; Brian Mccartney; Trip England

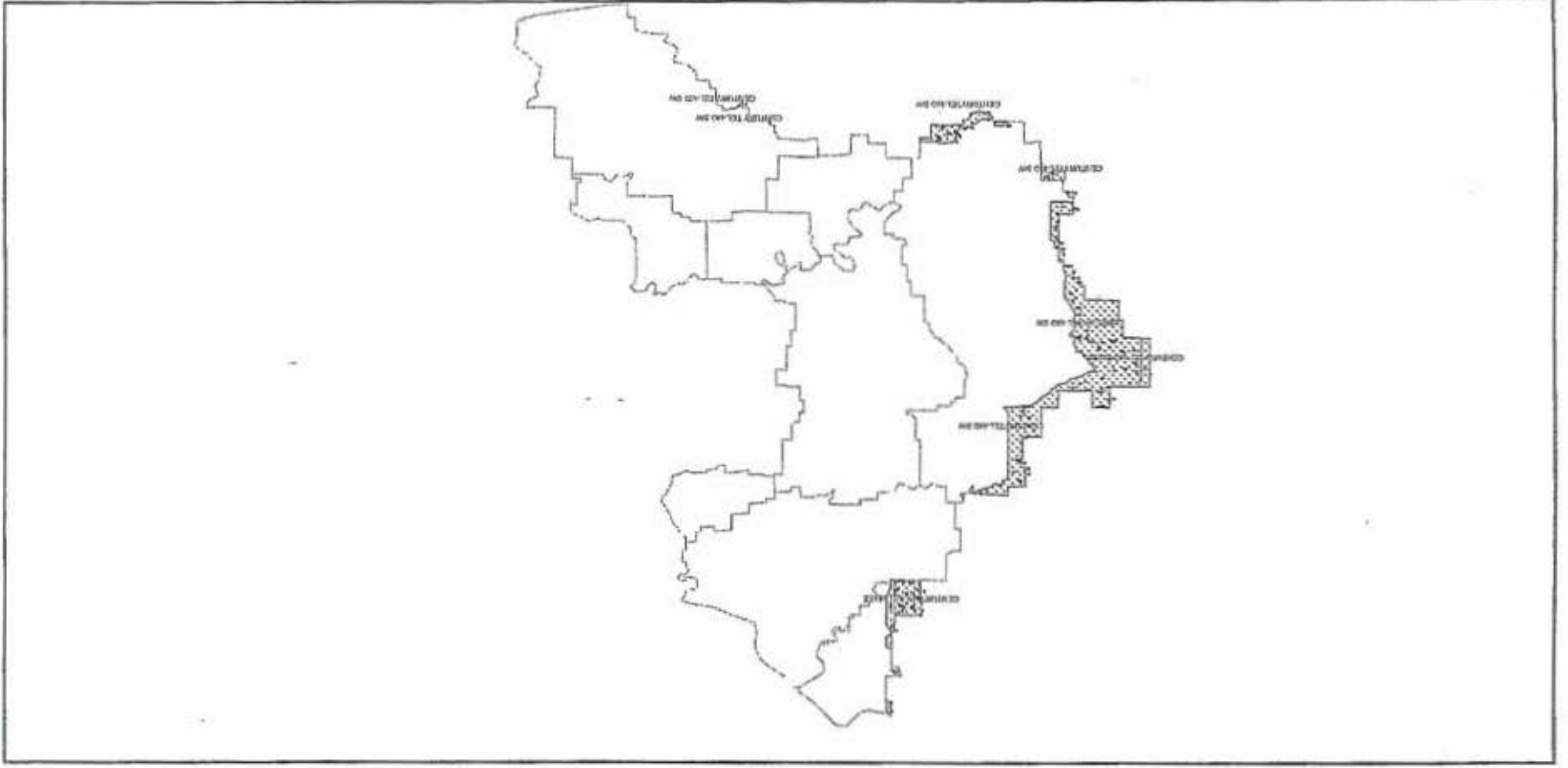
Subject: Boundary Map Overlap

Jeff:

Please see attached.

Thank you,
TRIP

*Brydon Swearengen & England
312 E. Capitol Avenue
P.O. Box 456
Jefferson City, MO 65102
Phone: 573/635-7166*



Boundary Overlap Map